

From: PICKLE, KEN [mailto:KENPIC@SAFECO.com]
Sent: Thursday, April 24, 2008 1:16 PM
To: Emily Hoyt; Krista Daniel; Liz Brostrom; Mark Galstaun; Pat Morris
Subject: Thanks for a great job on short notice!

Hi Guys,

Just wanted to let you know that you sure hit a home run yesterday. The execs were very impressed that all that could be done on such short notice--and look and sound so good. As they learned some of the details of the set-up, they were even more impressed. They were painfully aware that our decision to go was six hours after the decision needed to be made. Thanks again for bailing us out!

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